



Headline: Beware of scam calls purportedly from Language: Chinese authorities

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小心電話騙局

Sent: 07 January 2019 16:16
To: Customs Call Center
Subject: SCAM - Jambatan Kastam Malaysia

Dear Tuan/ Puan,

I am not too sure whether it is a real case or SCAM, apparently I received a call from 'Jambatan Kastam Malaysia' claimed that I have registered a company in Pinang with the name of [REDACTED] Trading, company registration number is 2188332-Y. Which I have been fined for RM50K. Case PIC is Christian Chan, DID 03-8822110.

Since I have never registered any company called [REDACTED] Trading, could you assist to check whether am I really have fine of RM50K? If yes, which channel should I deal with to make clear of the case that I have never registered any company in Pinang?

女子发送电邮至关税局，反映她所接获的诈骗电话内容，庆幸没有坠骗局。

我早前接获诈骗电话，希望能够警惕民众，切勿上当！

接通电话后先听到一段录音，内容指对方是从关税局打来，并指我接获一则警告，之后就有名华裔女子跟我对话，指我在槟城开设一家公司，并被罚款，要我在2个小时里内缴清高达5万令吉的罚款，否则将会把我列入黑名单。

Customs Call Center
to me
5:45 PM View details

Thank you for using the Customs department e-Perlayaan.
Referring to your inquiry on the above matter, the explanations are as follows:

We believe it was a scam as there is no information on penalty imposed on the alleged company, and wrong business registration number was disclosed to you.

NOTICE OF WARNING OF SCAM CALL

http://www.customs.gov.my/en/IV_layouts/15/customapplication/AnnouncementsDetails.aspx?ID=209

PUBLIC ALERT

http://www.customs.gov.my/en/Pages/pi_pa.aspx

We hope that you are satisfied with our explanation.

关税局较后回覆女子指相信有关事项是个骗局，经过检查，有关公司的注册号码是虚假的。

有关女子的国语并非很流利。这根本是诈骗陷阱，我并没有因此上当，拒绝对方后便挂掉电话。

我随即电邮至关税局服务平台反映有关事件，客服员在短短一小时后便回覆，指有关公司的注册号码假的，并相信这是骗局。”