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## Banking

# Report any breach of laws

WE refer to David Choi's letter, "Info leaked out?" (NST, March 23).

The Association of Banks in Malaysia wishes to affirm that its member banks treat customers' information with the greatest of confidentiality.

There are well-established laws and regulations as well as internal policies on confidentiality and information security, which banks strictly follow.

Banks will not hesitate to take disciplinary action against or report any employee who breaches the laws, regulations and policies.

We are quite certain, in the event there is any hint of involvement of bank personnel in the case of the blog alluded to in Choi's letter, that due and proper internal investigations would have been initiated and reports lodged with the authorities if found appropriate.

The public can contact ABMConnect at 1300-88-9980 if there is any suspected breach of confidentiality on the part of any member bank.

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