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Credit Card Delivery Options Continually Reviewed, Says ABM

KUALA LUMPUR, April 14 (Bernama) -- The Association of Banks in Malaysia (ABM) Thursday said that the delivery options for credit cards is regularly reviewed for better security.

Except for a small number, the majority of its commercial bank members which are card issuers use the courier services to deliver the credit cards to the cardholders, it said in a statement here today.

As an important security measure, all credit cardholders are also required to call their respective banks to activate their credit cards before transactions can be made using the same, ABM said.

In addition, card issuers have their own fraud monitoring systems to detect any suspicious transactions and will contact the cardholder directly to verify transactions which are out of the normal spending patterns, it said.

"Our members are committed to working closely with the police to eradicate or minimise fraud."

While banks and card issuers continue to step up security measures, credit cardholders are advised to exercise due care at all times, ABM's executive director, Chuah Mei Lin said.

Chuah said the public must alert their respective bank and card issuer immediately in the event they suspect that their credit cards have been tampered with.

On Tuesday, the police detained 13 people in connection with a syndicate involved in credit card interception and fraud amounting to about RM1 million.

-- BERNAMA

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Hantaran sentiasa dinilai semula

KUALA LUMPUR 14 April - Persatuan Bank-bank Malaysia (ABM) hari ini berkata, pilihan penghantaran untuk kad kredit sentiasa dinilai semula bagi tahap keselamatan yang lebih tinggi.

Melainkan sebilangan kecil, kebanyakan ahli persatuan yang mengeluarkan kad kredit menggunakan perkhidmatan kurier untuk menghantar kad kredit kepada pemegang kad, katanya dalam satu kenyataan di sini hari ini. -BERNAMA

Source : Nanyang Siang Pau
Date : 15 April 2011
Page : A2, Prime News

银行公会检讨寄送新卡方式

针对新信用卡邮寄方式的安全性，银行公会执行董事蔡枚玲促请

所有申请者在接获新信用卡后，务必联络有关发卡公司或银行，以启

用有关新卡。

她发文告说：“所有发卡行拥有本身的欺

诈监控系统，以检测可疑交易，一旦发现有关持卡人正常花费习惯，将第一时间联络持卡人，以确认交易。”她强调，属下所有

会员向来与警方紧密联系，以将信用卡欺诈案减至最低。

无论如何，该会将继续检讨寄送新信用卡的方式。